



# Payment terms

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## **Direct debit for extension or upgrade after first payment**

My first payment will be made using iDEAL/Credit Card/Paypal\*. By making the iDEAL/Credit Card/Paypal\* payment, I authorize NetQuestionnaires Nederland B.V., until further notice, to debit the amount payable to my account, in the case of an extension or upgrade, for making the NETQ GROW account available. NETQ may use the information provided through the iDEAL/Credit Card/Paypal\* payment.

## **Reversing a direct debit payment**

If I do not agree with a direct debit payment, I can instruct my payment institution, within 8 weeks, to reverse the payment. In the case of iDEAL this can be done using a yellow reverse payment form, available from post offices and bank branches.

## **Withdrawing direct debit mandate**

If I withdraw my direct debit mandate, I also terminate my NETQ GROW account. When a NETQ GROW account is terminated it is automatically converted into a free NETQ FREE account.

*\* Depending on the payment method opted for*