



Privacy Policy

Most recently updated: 8 July 2011

This Privacy Policy forms part of the [NETQ Conditions for use](#).

NETQ attaches value to the privacy of its Users and the visitors to this website. NETQ respects the privacy of its Users and all the information and personal details provided to NETQ by a User will be treated with the utmost care. This Privacy Policy applies to the NETQ Service(s) and Applications and other services offered by NETQ. By agreeing to NETQ's conditions for use, you agree to the use of personal details and information in accordance with this Privacy Policy.

1. Personal details are needed in order to provide a User with the NETQ Service(s) and Applications. We use personal details for our Service(s) and Applications; for checking, investigating and analyzing; to maintain, protect and improve our Service(s) and Applications and to develop new services.
2. NETQ will never sell the personal details of its Users to third parties.
3. When you create a NETQ FREE or NETQ GROW Student Account, NETQ saves your email address, username and a password for accessing the NETQ Service(s) and Applications.
4. When you create a NETQ GROW Flex, NETQ GROW Business or a NETQ GROW Unlimited Account, NETQ also collects additional information such as gender, first name, surname, company name, address details, VAT number, telephone number and country of establishment. If you decide not to enter certain information during the registration process it may in certain cases not be possible to create a NETQ Account.
5. NETQ will only use the personal details and information provided to NETQ by the User and will only do so after permission from the User in question.
6. The User permits NETQ to process and use personal details and/or to hand these over to third parties if:
 - this is required in order to provide the User with the NETQ Service(s) and Applications;
 - making these details accessible, processing or storing them or making them public is required in order (a) to comply with applicable statutory provisions or a legitimate request made by the police, the judicial authorities or another competent authority, (b) to investigate, prevent or in some other way deal with fraud, technical or security problems, or (c) to protect the rights, property and/or security of NETQ and/or its Users;
 - NETQ must give such details to its subsidiaries, affiliated companies or another company or person to process the personal details on its behalf. In that case, NETQ will then require these parties to agree to process these details in accordance with its instructions and to comply with this Privacy Policy and other measures required for the confidentiality and protection of information. If NETQ gives your personal details to third parties, these parties must respect the confidential nature of these details. NETQ uses the services of third parties (Worldpay) in order to process and enable payment by Users.

If NETQ needs to use your details for purposes other than those referred to above, NETQ will only do so after having obtained your permission.

7. NETQ will take safety measures to prevent unauthorized access to the data or to prevent unauthorized modification, publication or destruction of the data. These measures will include internal policy scrutiny and safety measures for collecting, storing and processing data and physical safety measures to prevent unauthorized access to systems on which personal details are stored. All the personal details of Users that are stored on the servers of NETQ are coded. At present, all our data are processed on a server in the Netherlands.
8. Only if you have given NETQ permission to use your personal details in order to inform you about the Service or otherwise is NETQ permitted to do so. Every message will also contain the option to withdraw this permission.
9. In order to provide its Service(s) and Applications, NETQ uses cookies which are downloaded onto the User's computer. Cookies are necessary in order to provide the Service. The User herewith gives NETQ permission to place cookies on the computer used by the User to access the NETQ Website and Service(s) and Applications.



10. When someone visits the NETQ Website, information such as IP address, browser type and language, time of the visit and clickstream data will automatically be collected and stored. NETQ uses this information to analyze the visit to its website in order to improve the website. One or more cookies will also be downloaded when you visit the NETQ Website. You hereby give NETQ permission to place cookies on the computer. Most browsers have an option to disable cookies. You should use this option if you do not wish to have cookies placed on your computer. More information about this can be found in the help section of your browser. The NETQ Website may no longer operate fully if cookies are rejected or disabled.
11. NETQ also uses Google's third-party cookies. External parties place advertisements on the website of NETQ, using information generated during previous visits to the NETQ website. These third-party cookies are easily disabled by going to the [Google advertising opt-out page](#). You can also opt out of receiving third-party cookies by going to the [opt-out page of the Network Advertising Initiative](#).
12. On request, NETQ will provide you with information about the personal details collected. NETQ may refuse to comply with such requests if they are repeated in an unreasonable manner or if the requests are systematic, require extraordinary technical efforts, pose a risk to the privacy of other Users or if they are impracticable. In each case where access and data correction is supported by us, we will provide this service free of charge, unless providing this service requires an extraordinary effort.
13. NETQ will treat User surveys, replies and results in strict confidence and not disclose these unless it is obliged to do so by law. Contrary to the above, the survey and reply data of a User of a NETQ GROW Student Account may be used by NETQ in anonymous form.
14. NETQ reserves the right to amend this Privacy Policy from time to time. The most recent version of the Privacy Policy can be found on the website. If the Privacy Policy has been amended, NETQ will inform Users so they can take note of the most recent version of the Privacy Policy. Users can thus remain informed of the personal details collected by NETQ and how and under which circumstances they will be used. If you have any questions about this Privacy Policy, we will be happy to answer them. Please send your questions to info@netquestionnaires.com.